

EMERGENCY CONTACT LIST

Company Name	Emergency Number
Antero Midstream Corporation	1-800-265-6503
Arsenal Midstream, LLC	1-877-839-6295
Blue Racer Midstream	1-800-300-3333
Cardinal Natural Gas Company, Northern Division	1-800-618-0050
Cardinal Natural Gas Company, Southern Division.....	1-304-325-9164
CNX Midstream Partners.....	1-844-700-2663
CNX Resources Corporation - Northern Operations	1-800-583-3755
CNX Resources Corporation - Southern Operations.....	1-800-498-8225
Diversified Gas & Oil Corporation.....	1-877-711-1138
Diversified Gas & Oil Corporation (Cranberry)	1-800-642-0300
DT Midstreams Appalachia Gathering	1-832-437-9804
DT Midstreams Stonewall Gas Gathering	1-832-437-9804
Eastern Gas Transmission and Storage.....	1-888-264-8240
Energy Transfer	1-800-375-5702
Enterprise Products Operating LLC.....	1-888-883-6308
EQT Production Company.....	1-833-990-1534
Equitrans Midstream.....	1-855-740-1092
Equitrans Midstream, as operator of MVP.....	1-833-929-1736
Fullstream Energy and Goff Connector	1-888-257-5574
Greylock Midstream, LLC / Greylock Production, LLC	1-800-323-1855
HG Energy II Appalachia, LLC / EAV Operator, LLC	1-866-401-5014
Hope Gas.	1-800-934-3187
Mountain Gathering, LLC / XTO Energy.....	1-877-829-8521
Mountaineer Gas Company.....	1-800-834-2070
MPLX - MarkWest	1-866-342-6914
or	1-877-675-9378
Rover Pipeline	1-800-225-3913
Shell Pipeline Company LP	1-800-922-3459
Summit Midstream Partners, LP.....	1-888-643-7929
Sunoco Pipeline L.P.....	1-877-839-7473
TC Energy / Columbia Gas Transmission / CPG Hardy Storage	1-800-835-7191
Tennessee Gas Pipeline - Kinder Morgan.....	1-800-231-2800
Texas Eastern Transmission, LP (Enbridge)	1-800-231-7794
Tribune Resources, LLC.....	1-888-748-8635
UGI Energy Services	1-855-511-4942
Union Carbide (collect).....	1-304-747-0001
Union Oil & Gas, Inc.....	1-304-586-2151
Williams	1-855-945-5762

To learn more about your local pipeline operators, please visit wv.pipeline-awareness.com

Note: The above numbers are for emergency situations. Additional pipeline operators/companies may exist in your area. Visit the National Pipeline Mapping System at www.npms.phmsa.dot.gov for transmission companies not listed above.

One-Call System	Phone Number
West Virginia 811	1-800-245-4848 or 811

2024 PIPELINE EXCAVATOR QUICK REFERENCE GUIDE - WEST VIRGINIA

EXCAVATOR RESPONSIBILITIES:

- Call Before You Dig - **It's the Law!**
- Wait the required time for the markings!
(state specific time – check your local One Call Law)
- Tolerance Zones – May vary by state and/or company!
- Respect the marks!
- Dig with care!

RISK CONSIDERATIONS

- Type/volume/pressure/location/geography of product
- Environmental factors – wind, fog, temperature, humidity
- Sight, sound, smell – indicators vary depending on product
- Black, dark brown or clear liquids/dirt blowing into air/
peculiar odors/dead insects around gas line/dead
vegetation
- Rainbow sheen on the water/mud or water bubbling up/
frozen area on ground/frozen area around gas meter
- Other utility emergencies

PIPELINE MARKERS

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

The markers display:

- The product transported
- The name of the pipeline operator
- The operator's emergency number



WEST VIRGINIA

West Virginia 811: 811 or 800-245-4848

Website: www.wv811.com

Hours: 24 hours a day, 365 days a year

Advance Notice: not less than 48 business hours or more than 10 business days, excluding Saturdays, Sundays, state & federal holidays

Marks Valid: 10 days

Law Link: <https://wv811.com/resources/dig-law/>

TICKETS			STATE LAWS & PROVISIONS								NOTIFICATION EXEMPTIONS				NOTIFICATIONS ACCEPTED							
FAX	Online	Mobile	Statewide Coverage	Civil Penalties	Emergency Clause	Mandatory Membership	Excavator Permits Issued	Mandatory Premarks	Positive Response	Hand Dig Clause	Damage Reporting	DOT	Homeowner	Railroad	Agriculture	Depth	Damage	Design	Emergency	Overhead	Large Projects	Tolerance Zone
N	Y	Y	Y	Y	Y	Y	N	N	Y	Y	Y	N	N	N	N	N	Y	Y	Y	N	N	24"

EXCAVATION BEST PRACTICES JOB SITE CHECKLIST

- White Lining (Pre-marking)
- One Call Facility Request
- One Call Access
- Locate Reference Number
- Separate Locate Request
- Pre-excavation Meeting
- Facility Relocations
- One Call Reference Number at Site
- Contact Names and Numbers
- Positive Response
- Facility Owner/Operator Failure to Respond
- Locate Verification
- Work Site Review with Company Personnel
- Documentation of Marks
- Facility Avoidance
- Marking Preservation
- Excavation Observer
- Excavation Tolerance Zone
- Excavation within the Tolerance Zone
- Vacuum Excavation
- Mismarked Facilities
- Exposed Facility Protection
- Locate Request Updates
- Facility Damage Notification
- Notification of Emergency Personnel
- Emergency Coordination with Adjacent Facilities
- Emergency Excavation
- Backfilling
- As-built Documentation
- Trenchless Excavation
- No Charge for Providing Underground Facility Locations
- Federal and State Regulations



**Know what's below.
Call before you dig.**

